CYLANCE
PARTNER PROGRAM

Cylance® Partner Portal

Quickstart Guide

Communications

Stay Up to Date!

- By becoming a Cylance Partner, you are automatically enrolled in our communications, unless you opt out
- As part of your benefits, you will receive monthly newsletters, webinar invitations, and timely email notifications
- If you missed any recent communications, you can access the PDF versions via the Communications download on the Partner Portal

Questions? Need Help?

Please Contact Your Cylance Partner Manager, or:

partnersupport@cylance.com

cylancepartnercommunications@cylance.com

LOGGING INTO THE PORTAL

- When you receive your welcome email from Cylance, please click the link within 72 hours to set up your Partner Portal credentials
- If you have forgotten your password, reset it by clicking "Reset Your Password"
  - You will receive a link to reset that is valid for only 24 hours
- If your company is already approved as a Cylance Partner, you can request access to the portal by clicking "Request Individual Access"
  - You will receive a link to create credentials that is valid for only 24 hours

Please note that the new Cylance Partner Portal currently has only one home/landing page and two tabs: We are building out the portal and will let you know when new content has been posted. Thank you for your patience!

WHAT TO DO FIRST

Click each of the four download buttons at the top of the home page for quick access to the materials you need to get started:

- **Welcome Kit:** Everything you need to quickly get started in the portal
- **Deal Registration:** Be sure to review the deal registration documents to take advantage of the possibility of increased margin opportunities
- **Incentives:** Get the most recent programs and spiff information
- **Communications:** A zip file with PDFs of our most recent newsletters, emails, and webinar links

Get the most recent Cylance assets:

- **Sales Tools:** Product and competitive selling for use with customers
- **Programs and Incentives:** Partner Program, sales incentives, and deal registration documents
- **Go-to-Market:** Brand and MDF guidelines (a brand asset library is coming soon)
- **Training and Support:** Technical and support information

Navigation Tabs

- **Deal Registration** tab to register your deals
- **Opportunities** tab to view active deals

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